Aetna Better Health® of Kansas 9401 Indian Creek Parkway, Suite 1300 Overland Park, KS 66210



Aetna Better Health® of Kansas Enroll in EFT and ERA Today to Get Paid Quicker

Aetna Better Health of Kansas is pleased to offer providers Electronic Funds Transfer (EFT) and Electronic Remittance Advice (ERA). EFT lets us send claims payments directly to providers' bank accounts. ERA is a safe and convenient alternative to paper reports. We offer the service at no cost to providers.

To qualify for an ERA, claims must be submitted electronically through our claims processing system and payment received for claims through EFT. Please see Aetna Better Health of Kansas' <u>Provider Manual</u> "How to File Electronic Claims" section for details on how to submit electronic claims for all services. Providers are encouraged to take advantage of the claims processing system, EFT and ERA, as it shortens the turnaround time to receive payment and reconcile any outstanding accounts. Complete the <u>EFT Instructions and Authorization Agreement Form</u> today to get enrolled in EFT and qualified for ERA.

Advantages of EFT

EFT offers providers a secure, efficient process for electronically depositing claims payments into bank account(s). It is Aetna Better Health's preferred provider payment method. With EFT, providers:

- Get paid faster than by paper check
- Get confidential and secure deposits of claims payments transmitted directly to designated bank account(s)
- Reduce mail received at the office, handling time by staff and eliminate the need for trips to the bank it also saves paper and creates an audit trail
- Easily verify payments by matching them to submitted claims on an ERA or electronic Explanation of Benefits (eEOB) from our secure provider website
- Enroll in EFT e-mail notification and receive e-mails when we transmit payments to bank account(s)

For more information about EFT and ERA, please see Aetna's <u>Getting started with and using electronic remittance advice (ERA) and electronic funds transfer (EFT).</u>

Questions?

If you have general questions about this communication, please contact our Provider Experience Department:

By Phone: **1-855-221-5656**

By Email: providerexperienceks@aetna.com